ETHICS COMMISSION

CITY AND COUNTY OF HONOLULU

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HONOLULS, HAWAR

Testimony of the Honolulu Ethics Commission
Annual Budget Briefing
Budget Review for the Department of Budget and Fiscal Services,

Performance Management Office
Before the Budget Committee
March 11, 2008, 1:30 p.m.

Good afternoon Chair Apo and members of the Committee. My name is Chuck Totto and I am the Executive Director and Legal Counsel for the Honolulu Ethics Commission.

I would like to bring to your attention the excellent work of the Performance Management Office (PMO). I have had the opportunity to work with the PMO staff (Cindy Aylett and Bev Suzuki) in developing the city's Integrity Hotline pilot program. It is unlikely that the Integrity Hotline would have come to fruition without the PMO's efforts. The Hotline would at least have suffered several delays, which would have reduced the likelihood of its completion.

The critical ingredients offered by the PMO were its ability and willingness to coordinate several different agencies from different departments – the Commission, the Internal Control Division (BFS), the Equal Employment Office (DHR), the Mayor's Office, Corporation Counsel, and the Information and Complaints Office (CSD). All of the agencies were keenly interested in researching and developing the Integrity Hotline. However, each office alone had few resources that could be dedicated to the program. Yet, with the PMO's efficient management the Integrity Hotline became a reality in less than a year.

The PMO staff consistently supported the Hotline Committee by:

- Focusing the Hotline Committee on each step needed to take a good idea and make it a reality;
- Organizing the resources of several small offices toward a common goal;
- Ensuring that the Hotline Committee timely conferred with the Mayor's office, other city agencies and the unions; and

Funding the costs of the Integrity Hotline pilot program.

The end product should help the city deter fraud and unethical conduct.

I have been in state and city government over 20 years. In my opinion, the PMO reflects the best practices in managing limited government resources to accomplish important civic goals. I hope you will continue to fund its important work.